

# Crisis Support Workplace Training (CSWT) Training Calendar 2024B

**Uniting**

<b>Calendar for:</b>	<b>Lifeline Ballarat 2024B sessions.</b>
<b>Training commences:</b>	Tuesday, 2 July 2024. Applications close 2 June 2024
<b>Further Information:</b>	Belinda at 0466 852 016 or Lifeline office 9051 7471

## Stage 1 - Initial Training

Topic	eLearning	Name	Date	Time	Delivery mode
1.	Topic 1	Foundational Knowledge	Tues 02/07/2024	5:30pm - 9:00pm	Onsite
2.	Topic 2	Micro-skills & Self-Awareness	Tues 09/07/2024	5:30pm - 9:00pm	Zoom
3.	Topic 3	Micro-skills & Supervision	Tues 16/07/2024	5:30pm - 9:00pm	Zoom
4.	Topic 4	CARE Practice Framework Role plays will be organised 1:1 with Belinda	Sat 20/07/2024	9:00am - 4:30pm	Onsite
5.	Topic 5 <i>No eLearning</i>	Introduction to Suicide	Tues 30/07/2024 & Tues 06/08/2024	5:30pm - 9:00pm	Onsite
6.	Topic 6	Suicide Crisis Support	Tues 13/08/2024	5:30pm - 9:00pm	Zoom
7.	Topic 7	Safety Issues	Tues 20/08/2024	5:30pm - 9:00pm	Zoom
8.	Topic 8	Understanding Differences	Tues 27/08/2024	5:30pm - 9:00pm	Zoom
9.	Topic 9	Putting It All Together	Tues 03/09/2024	5:30pm - 9:00pm	Zoom
10.	Topic 10 <i>No eLearning</i>	Practice Clinic	Tues 10/09/2024	5:30pm - 9:00pm	Zoom
<b>Between Topic 5 &amp; 9</b>	<i>No eLearning</i>	Observation shift	<b>Date range:</b> Wed 07/08/2024 - Fri 30/08/2024	On a mutually agreed date and time.	Onsite
<b>Assessment</b>	<i>No eLearning</i>	Role Play Assessments X3	<b>Date range:</b> Mon 16/09/2024 - Fri 27/09/2024	On a mutually agreed date and time	Zoom
<b>Assessment Feedback</b>	<i>No eLearning</i>	Individual feedback Sessions with Belinda	<b>Date range:</b> Mon 30/09/2024 - Mon 4/10/2024	On a mutually agreed date and time	Zoom
<b>Placement Preparation</b>	<i>No eLearning</i>	Student Placement Orientation	Sat 05/10/2024	9:00am - 1:00 pm	Onsite

**Stage 1 – Initial Training:** sessions will be held onsite at our Lifeline Ballarat site or via Zoom. We can run these sessions as hybrid sessions when and if required for everyone to attend online via Zoom when and if required. The Lifeline Ballarat site address will be provided to individuals before the commencement of training.

## Stage 2 - Student Placement

<b>Phone Room Student Placement Shifts</b>	After successful completion of Stage 1 - Initial Training, students complete a minimum of 16 logged in hours over 8 weeks in the phone rooms supported by Student Mentors. <b>Placement date range:</b> Mon 07/10/2024 – Sun 01/12/2024
<b>Mid-Placement Workshop</b>	Tuesday, 12/11/2024, 5:30pm-7:30 pm; this session will be via Zoom.
<b>Call Coaching</b>	1 assessed interaction - occurs during a live interaction (date & time TBA).
<b>Assessment</b>	Imminent risk suicide role play: at a mutually agreed date and time during the placement stage. This will vary depending on individual student progress and availability. Assessment will be via Zoom.

## Stage 3 – Internship

<b>Induction and Preparation for Internship</b>	After successful completion of <b>Stage 2 – Student Placement</b> , students are scheduled for an induction and introduction into Stage 3 - Internship with our Centre Supervisor. This session takes approx. 45 min and is arranged at a mutually agreed time. <b>Date range: Mon 02/12/2024 – Sat 14/12/2024.</b> These dates are subject to change and may vary depending on individual student progress and availability.
<b>Internship</b>	<p>Students complete the below listed requirements over a period of approximately 7 months:</p> <p><b>Date range: Mon 11/12/2024 – Sun 14/07/2025</b></p> <ul style="list-style-type: none"> <li>• Minimum 56 logged-in hours (and manage contacts from a minimum of 50 help seekers)</li> <li>• Advanced Self-Care – eLearning, 3 hours</li> <li>• Masterclass – eLearning, 3 hours face-to-face (date of f2f TBC)</li> <li>• Community Insights – eLearning, 3 hours</li> <li>• Call Coaching session 1 – occurs during a live interaction (date TBC)</li> <li>• Call Coaching session 2 – occurs during a live interaction (date TBC)</li> <li>• Supervision &amp; call coaching - to be booked progressively over the period of your internship.</li> </ul> <p>Belinda will provide students with specific information regarding internship requirements as the need arises.</p>

## Final Assessment

<b>Assessment interview</b>	<p>After successful completion of the Stage 3 - Internship requirements list above, students participate in a final assessment interview and suicide role play at a mutually agreed time. Upon successfully completing this, students will receive their accreditation for the 3 units of competencies:</p> <ul style="list-style-type: none"> <li>• CHCCCS003 Increase the safety of individuals at risk of suicide</li> <li>• CHCCCS019 Recognise and respond to crisis situations</li> <li>• CHCCCS028 Provide client-centred support to people in crisis</li> </ul>
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