

# Crisis Support Workplace Training (CSWT) Training Calendar

**Uniting**

<b>Calendar for:</b>	<b>Lifeline Ballarat 2023A Group Day sessions.</b>
<b>Training commences:</b>	Wednesday 28 <sup>th</sup> June, 2023
<b>Further Information:</b>	Contact Belinda at 0466 852 016

## Stage 1 - Initial Training

Topic	eLearning	Name	Date	Time	Delivery mode
1.	Topic 1	Foundational Knowledge	Wed 28/06/2023	9:30am - 1:00pm	Onsite
2.	Topic 2	Micro-skills & Self-Awareness	Wed 05/07/2023	9:30am - 1:00pm	Zoom
3.	Topic 3	Micro-skills & Supervision	Wed 12/07/2023	9:30am - 1:00pm	Zoom
4.	Topic 4	CARE Practice Framework	Wed 19/07/2023	9:00am - 4:30pm	Onsite
5.	Topic 5 <i>No eLearning</i>	Introduction to Suicide	Wed 26/07/2023	9:00am - 4:30pm	Onsite
6.	Topic 6	Suicide Crisis Support	Wed 02/08/2023	9:30am - 1:00pm	Zoom
7.	Topic 7	Safety Issues	Wed 09/08/2023	9:30am - 1:00pm	Zoom
8.	Topic 8	Understanding Differences	Wed 16/08/2023	9:30am - 1:00pm	Zoom
9.	Topic 9	Putting It All Together	Wed 23/08/2023	9:00am - 4:30pm	Onsite
10.	Topic 10 <i>No eLearning</i>	Practice Clinic			
<b>Between Topic 5 &amp; 9</b>	<i>No eLearning</i>	Observation Shift	<b>Date range:</b> 27/07/23 – 20/08/2023	On a mutually agreed date and time	Onsite
<b>Assessment</b>	<i>No eLearning</i>	Role Play Assessments X3	<b>Date range:</b> 04/09/2023 – 16/09/2023	On a mutually agreed date and time	Zoom
<b>Assessment Feedback</b>	<i>No eLearning</i>	Individual Feedback Sessions with Belinda	<b>Date range:</b> 18/09/2023 – 23/09/2023	On a mutually agreed date and time	Zoom
<b>Placement Preparation</b>	<i>No eLearning</i>	Student Placement Orientation	Sat 07/10/2023	9:00am - 1:00 pm	Onsite

**Stage 1 – Initial Training:** sessions will be held onsite at our Lifeline Ballarat site or via Zoom. We can run these sessions as hybrid sessions when and if required for everyone to attend online via Zoom when and if required. The Lifeline Ballarat site address will be provided to individuals before the commencement of training.

## Stage 2 - Student Placement

<b>Phone Room Student Placement Shifts</b>	After successful completion of Stage 1 - Initial Training, students complete a minimum of 16 logged in hours over 8 weeks in the phone rooms supported by Student Mentors. <b>Placement date range:</b> 09/10/2023 - 10/12/2023
<b>Mid-Placement Workshop</b>	Thursday 23/11/2023, 5:30pm-7:30 pm; this session will be via Zoom.
<b>Call Coaching</b>	1 assessed interaction - occurs during a live interaction (date & time TBA).
<b>Assessment</b>	Imminent risk suicide role play: at a mutually agreed date and time during the placement stage. This will vary depending on individual student progress and availability. This assessment will be held via Zoom.

## Stage 3 – Internship

<b>Induction and Preparation for Internship</b>	After successful completion of <b>Stage 2 – Student Placement</b> , students are scheduled for an induction and introduction into Stage 3 - Internship with our Centre Supervisor. This session takes approx. 45 min and is arranged at a mutually agreed time. <b>Date range: 11/12/2023 - 22/12/2023.</b> These dates are subject to change and may vary depending on individual student progress and availability.
<b>Internship</b>	<p>Students complete the below listed requirements over a period of approximately 7 months:</p> <p><b>Date range:</b> 18/12/2023 – 30/06/2024</p> <ul style="list-style-type: none"> <li>• Minimum 56 logged-in hours (and manage contacts from a minimum of 50 help seekers)</li> <li>• Advanced Self-Care – eLearning, 3 hours</li> <li>• Masterclass – eLearning, 3 hours face-to-face (date of f2f TBC)</li> <li>• Community Insights – eLearning, 3 hours</li> <li>• Call Coaching session 1 – occurs during a live interaction (date TBC)</li> <li>• Call Coaching session 2 – occurs during a live interaction (date TBC)</li> <li>• Supervision &amp; call coaching - to be booked progressively over the period of your internship</li> </ul> <p>Belinda will provide students with specific information regarding internship requirements as the need arises.</p>

## Final Assessment

<b>Assessment interview</b>	<p>After successful completion of the <b>Stage 3 – Internship</b>, requirements list above, students participate in a final assessment interview and suicide role play at a mutually agreed time. Upon successfully completing this, students will receive their accreditation for the 3 units of competencies:</p> <ul style="list-style-type: none"> <li>• CHCCCS003 Increase the safety of individuals at risk of suicide</li> <li>• CHCCCS019 Recognise and respond to crisis situations</li> <li>• CHCCCS028 Provide client-centred support to people in crisis</li> </ul>
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