

# Crisis Support Workplace Training (CSWT) 2023 Semester 1 Calendar

**Uniting**

<b>Calendar for:</b>	<b>Lifeline Ballarat 2023A Group</b>
<b>Training commences:</b>	Tuesday, 18 April, 2023
<b>Further Information:</b>	Contact Belinda at 0466 852 016 or 9051 7471

## Stage 1 - Initial Training

Topic	eLearning	Name	Date	Time
<b>1.</b>	Topic 1	Foundational Knowledge	Tues 18/04/2023	5:30-9:00pm
<b>2.</b>	Topic 2	Microskills & Self-Awareness	Thur 27/04/2023	5:30-9:00pm
<b>3.</b>	Topic 3	Microskills & Supervision	Tues 02/05/2023	5:30-9:00pm
<b>4.</b>	Topic 4	CARE – Practice Framework	Sat 13/05/2023	9:00am - 4:30pm
<b>5.</b>	Topic 5 No eLearning	Introduction to Suicide part 1	Tues 16/05/2023	5:30-9:00pm
		Introduction to Suicide part 2	Tues 23/05/2023	5:30-9:00pm
<b>6.</b>	Topic 6	Suicide Crisis Support	Tues 30/05/2023	5:30-9:00pm
<b>7.</b>	Topic 7	Safety Issues	Tues 06/06/2023	5:30-9:00pm
<b>8.</b>	Topic 8	Understanding Differences	Tues 13/06/2023	5:30-9:00pm
<b>9.</b>	Topic 9	Putting It All Together	Tues 20/06/2023	5:30-9:00pm
<b>10.</b>	Topic 10 No eLearning	Practice Clinic	Sat 24/06/2023	9:00am – 1:00pm
<b>Between Topic 5 &amp; 9</b>	No eLearning	Observation shift Held on-site in our Lifeline Ballarat phone rooms.	<b>Date range:</b> Tues 16/05/2023 – Tues 20/06/2023	On a mutually agreed date and time.
<b>Assessment</b>	No eLearning	Role play assessments 1, 2 & 3 Assessments will be held via Zoom	<b>Date range:</b> Mon 03/07/2023 – Sat 15/07/2023	On a mutually agreed date and time.
<b>Assessment Feedback</b>	No eLearning	Individual feedback sessions with Belinda via Zoom	<b>Date range:</b> Mon 17/07/2023 – Sat 22/07/2023	On a mutually agreed date and time.
<b>Placement Preparation</b>	No eLearning	Student Placement Orientation	Sat 29/07/2023	9:00am - 1:00 pm

Stage 1 – Initial Training: sessions will be held in person at our Lifeline Ballarat site unless otherwise specified. We have the option to run these sessions as a hybrid delivery or pivot the session for everyone to attend online via Zoom when and if required. Lifeline Ballarat site address will be provided separately in an email.

## Stage 2 - Student Placement

<b>Phone room student placement shifts</b>	After successful completion of Stage 1 - Initial Training, students complete a minimum of 16 logged in hours over 8 weeks in the phone rooms supported by Student Mentors. <b>Placement date range:</b> Mon 31/07/2023 – Sat 30/09/2023.
<b>Mid-Placement Workshop</b>	Thursday 07/09/2023, 5:30pm-7:30 pm; this session will be held via Zoom.
<b>Call Coaching</b>	1 assessed interaction - occurs during a live interaction (date & time TBA).
<b>Assessment</b>	Imminent risk suicide role play: at a mutually agreed date and time during the placement stage. This will vary depending on individual student progress and availability.

## Stage 3 – Internship

<b>Induction and Preparation for Internship</b>	After successful completion of Stage 2 – Student Placement, students are scheduled for an induction and introduction into Stage 3 - Internship with our Centre Supervisor. This session takes approx. 45 min and is arranged at a mutually agreed time. <b>Date range: 02/10/2023 - 14/10/2023.</b> These dates are subject to change and may vary depending on individual student progress and availability.
<b>Internship</b>	<p>Students complete the below listed requirements over a period of approximately 7 months: <b>Date range:</b> 16/10/2023 – 01/05/2024</p> <ul style="list-style-type: none"> <li>• Minimum 56 logged-in hours (and manage contacts from a minimum of 50 help seekers)</li> <li>• Advanced Self-Care – eLearning, 3 hours</li> <li>• Masterclass – eLearning, 3 hours face-to-face (date of f2f TBC)</li> <li>• Community Insights – eLearning, 3 hours</li> <li>• Call Coaching session 1 – occurs during a live interaction (date TBC)</li> <li>• Call Coaching session 2 – occurs during a live interaction (date TBC)</li> <li>• Supervision &amp; call coaching - to be booked progressively over the period of your internship</li> </ul> <p>Belinda will provide students with specific information regarding internship requirements as the need arises.</p>

## Final Assessment

<b>Assessment interview</b>	<p>After successful completion of the Stage 3 - Internship requirements list above, students participate in a final assessment interview and suicide role play at a mutually agreed time. After successful completion of the final assessment interview and role play, students will receive their accreditation for the 3 units of competencies:</p> <ul style="list-style-type: none"> <li>• CHCCCS003 Increase the safety of individuals at risk of suicide</li> <li>• CHCCCS019 Recognise and respond to crisis situations</li> <li>• CHCCCS028 Provide client-centred support to people in crisis</li> </ul>
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