

Crisis Support Workplace Training (CSWT) Training Calendar 2024A

Uniting

Calendar for:	Lifeline Ballarat 2024A sessions.
Training commences:	Tuesday, 13 February 2024. Applications close 13 January 2024
Further Information:	Belinda at 0466 852 016 or Lifeline office at 9051 7471

Stage 1 - Initial Training

Topic	eLearning	Name	Date	Time	Delivery mode
1.	Topic 1	Foundational Knowledge	Tues 13/02/2024	5:30pm - 9:00pm	Onsite
2.	Topic 2	Micro-skills & Self-Awareness	Tues 20/02/2024	5:30pm - 9:00pm	Zoom
3.	Topic 3	Micro-skills & Supervision	Tues 27/02/2024	5:30pm - 9:00pm	Zoom
4.	Topic 4	CARE Practice Framework Role plays will be organised 1:1 with Belinda	Sat 02/03/2024	9:00am - 4:30pm	Onsite
5.	Topic 5 <i>No eLearning</i>	Introduction to Suicide	Tues 05/03/2024 & Tues 12/03/2024	5:30pm - 9:00pm	Onsite
6.	Topic 6	Suicide Crisis Support	Tues 19/03/2024	5:30pm - 9:00pm	Zoom
7.	Topic 7	Safety Issues	Tues 26/03/2024	5:30pm - 9:00pm	Zoom
8.	Topic 8	Understanding Differences	Tues 09/04/2024	5:30pm - 9:00pm	Zoom
9.	Topic 9	Putting It All Together	Sat 13/04/2024	9:00am - 4:30pm	Onsite
10.	Topic 10 <i>No eLearning</i>	Practice Clinic			
Between Topic 5 & 9	<i>No eLearning</i>	Observation shift	Date range: Wed 13/03/2024 - Fri 12/04/2024	On a mutually agreed date and time.	Onsite
Assessment	<i>No eLearning</i>	Role Play Assessments X3	Date range: Mon 22/04/2024 - Fri 03/05/2024	On a mutually agreed date and time	Zoom
Assessment Feedback	<i>No eLearning</i>	Individual feedback Sessions with Belinda	Date range: Mon 06/05/2024 - Fri 10/05/2024	On a mutually agreed date and time	Zoom
Placement Preparation	<i>No eLearning</i>	Student Placement Orientation	Sat 18/05/2024	9:00am - 1:00 pm	Onsite

Stage 1 – Initial Training: sessions will be held onsite at our Lifeline Ballarat site or via Zoom. We can run these sessions as hybrid sessions when and if required for everyone to attend online via Zoom when and if required. The Lifeline Ballarat site address will be provided to individuals before the commencement of training.

Stage 2 - Student Placement

Phone Room Student Placement Shifts	After successful completion of Stage 1 - Initial Training, students complete a minimum of 16 logged in hours over 8 weeks in the phone rooms supported by Student Mentors. Placement date range: Mon 20/05/2024 – Sun 14/07/2024
Mid-Placement Workshop	Tuesday, 25/06/2024 5:30pm-7:30 pm; this session will be via Zoom.
Call Coaching	1 assessed interaction - occurs during a live interaction (date & time TBA).
Assessment	Imminent risk suicide role play: at a mutually agreed date and time during the placement stage. This will vary depending on individual student progress and availability. Assessment will be via Zoom.

Stage 3 – Internship

Induction and Preparation for Internship	After successful completion of Stage 2 – Student Placement , students are scheduled for an induction and introduction into Stage 3 - Internship with our Centre Supervisor. This session takes approx. 45 min and is arranged at a mutually agreed time. Date range: Mon 15/07/2024 – Sat 27/07/2024. These dates are subject to change and may vary depending on individual student progress and availability.
Internship	<p>Students complete the below listed requirements over a period of approximately 7 months:</p> <p>Date range: Mon 22/07/2024 – Sun 23/02/2025</p> <ul style="list-style-type: none"> • Minimum 56 logged-in hours (and manage contacts from a minimum of 50 help seekers) • Advanced Self-Care – eLearning, 3 hours • Masterclass – eLearning, 3 hours face-to-face (date of f2f TBC) • Community Insights – eLearning, 3 hours • Call Coaching session 1 – occurs during a live interaction (date TBC) • Call Coaching session 2 – occurs during a live interaction (date TBC) • Supervision & call coaching - to be booked progressively over the period of your internship. <p>Belinda will provide students with specific information regarding internship requirements as the need arises.</p>

Final Assessment

Assessment interview	<p>After successful completion of the Stage 3 - Internship requirements list above, students participate in a final assessment interview and suicide role play at a mutually agreed time. Upon successfully completing this, students will receive their accreditation for the 3 units of competencies:</p> <ul style="list-style-type: none"> • CHCCCS003 Increase the safety of individuals at risk of suicide • CHCCCS019 Recognise and respond to crisis situations • CHCCCS028 Provide client-centred support to people in crisis
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